



# *Treatment Victim Advocate Survey Results*

Kelly Hume

March 27, 2019



**COLORADO**  
Department of Public Safety

# *Overview*

- Purpose
- Sample Summary
- Services Provided
- Victim Contact
- MTT Process
- Feedback

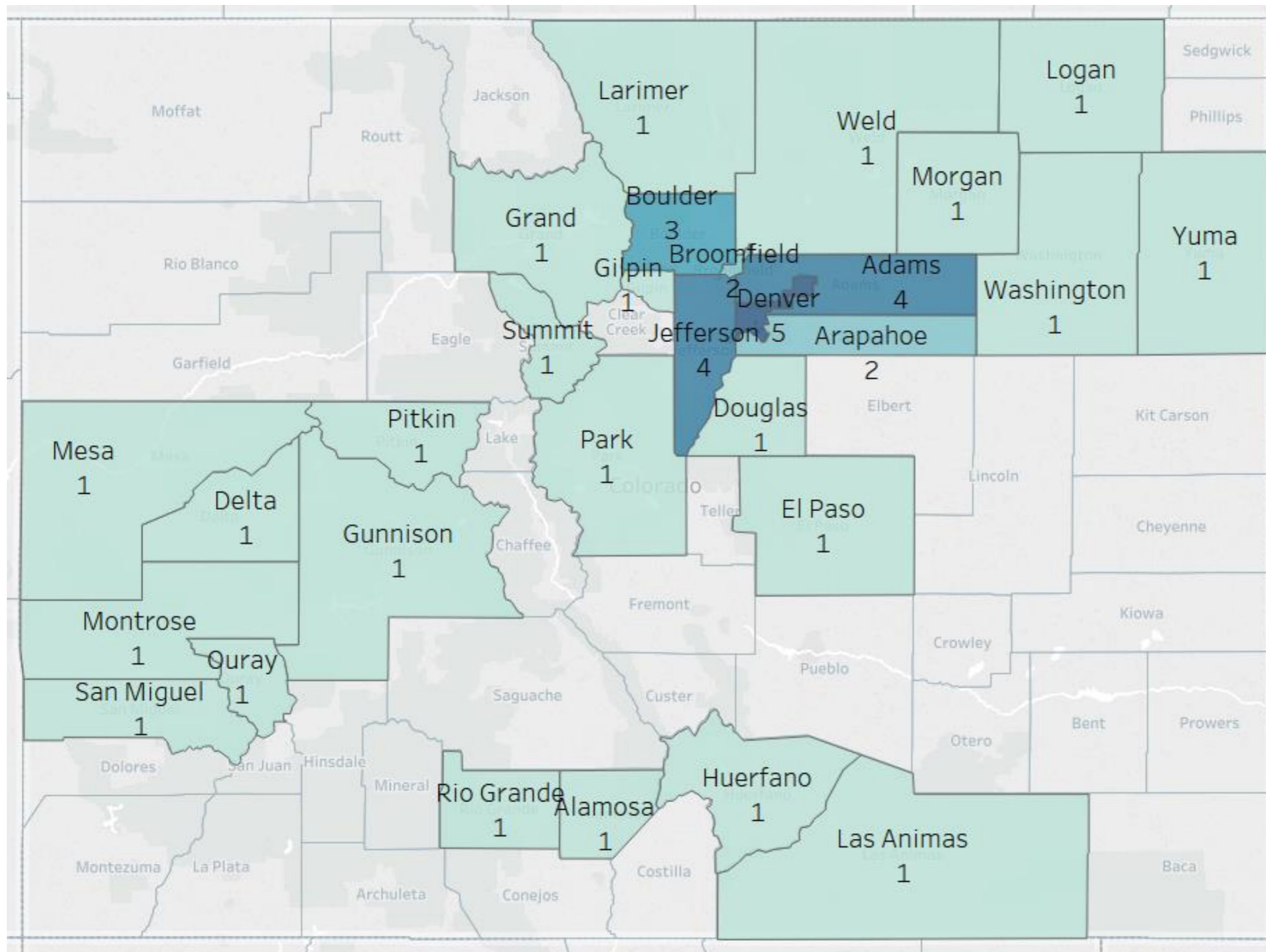
# *Purpose*

- The purpose of this data collection was to get feedback from Treatment Victim Advocates (TVAs) regarding role of TVAs on Multi-disciplinary Treatment Teams (MTTs), including how their expertise is incorporated, workload, and fees for service, so the DVOMB can take action where needed.

# Sample Summary

- N=13 (34% of all TVAs in Colorado [38])
- Statewide Services
  - 54% (n=7) Yes
- Region Served
  - Rural: 77% (n=10)
  - Urban: 54% (n=7)
  - Suburban: 39% (n=5)

# Sample Summary

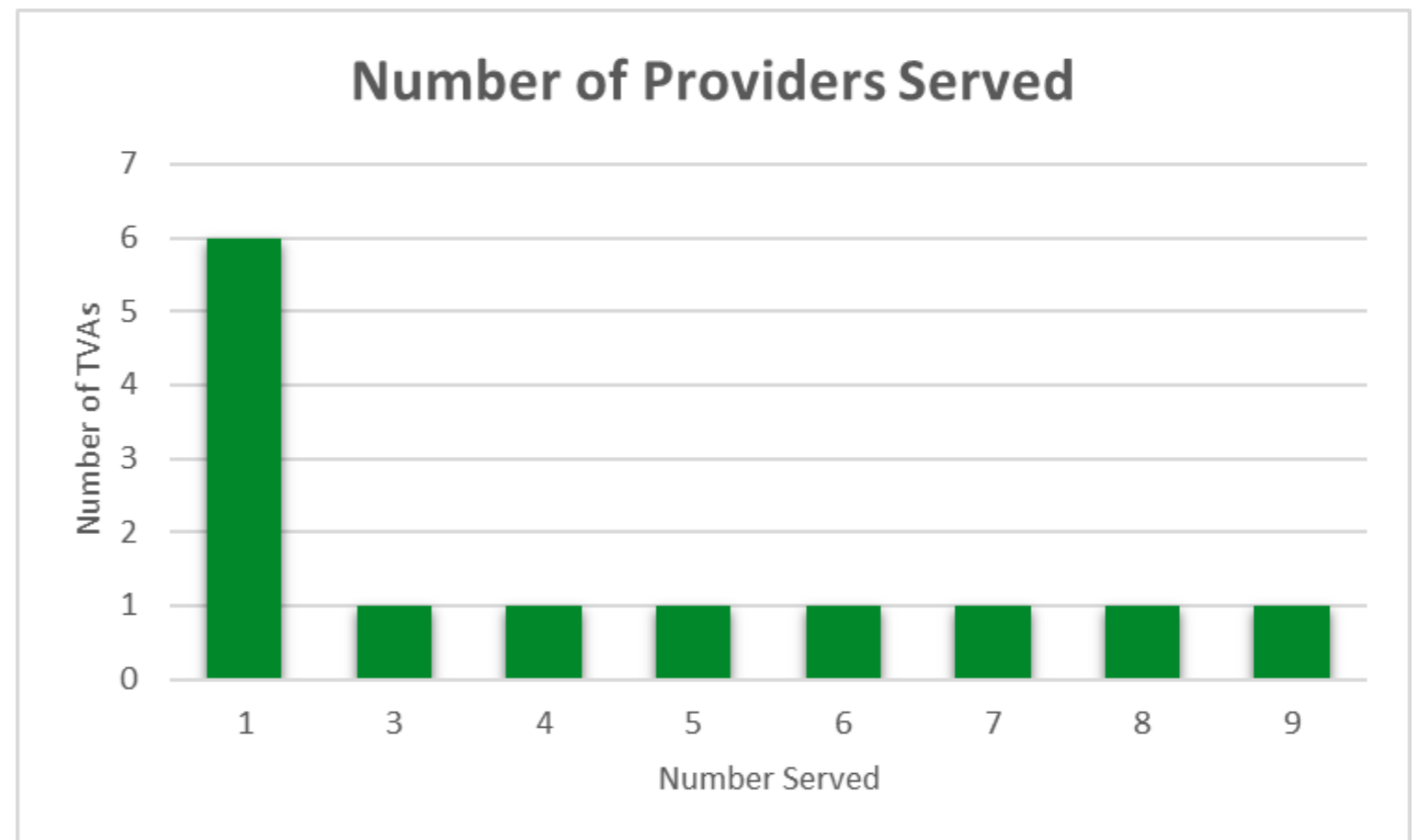


\*Individuals may be represented more than once depending on how many counties they serve.



# Services Provided

- Number of Treatment Providers Served
  - Average: 3.7
  - Median: 3
  - Range: 1 - 9



# *Services Provided*

- Employment Type (n=13) - *check all that apply*
  - 54% Independent contractor for multiple providers
  - 23% Community-based program
  - 15% Contract employee with individual provider
  - 8% Employee at treatment agency

# *Services Provided*

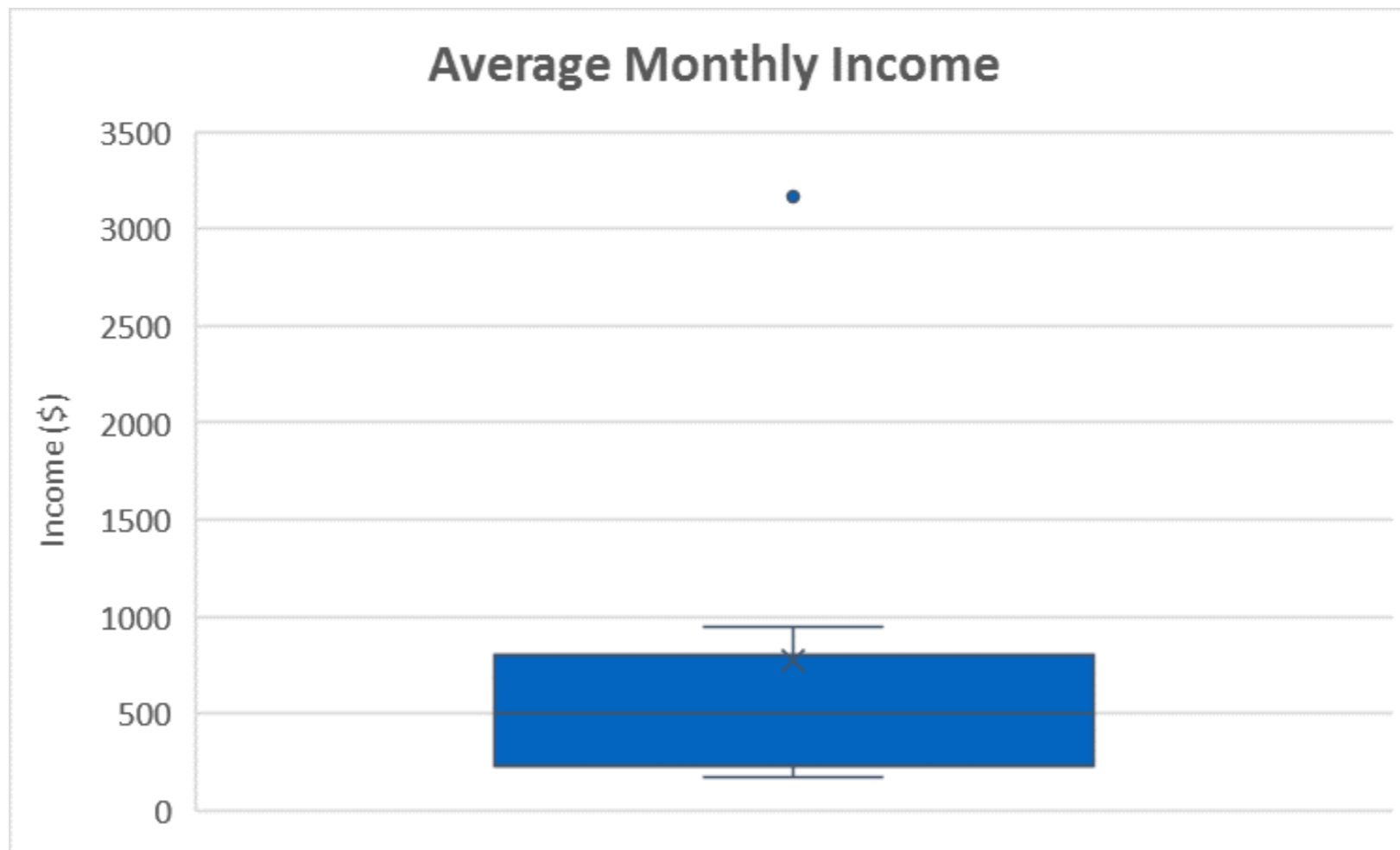
- Payment Method (n=10\*) - *check all that apply*
  - 40% Per client contact
  - 30% Hourly
  - 20% Flat Rate Monthly
  - 10% Other (Salary)

\*3 cases excluded due to non-quantifiable information



# Services Provided

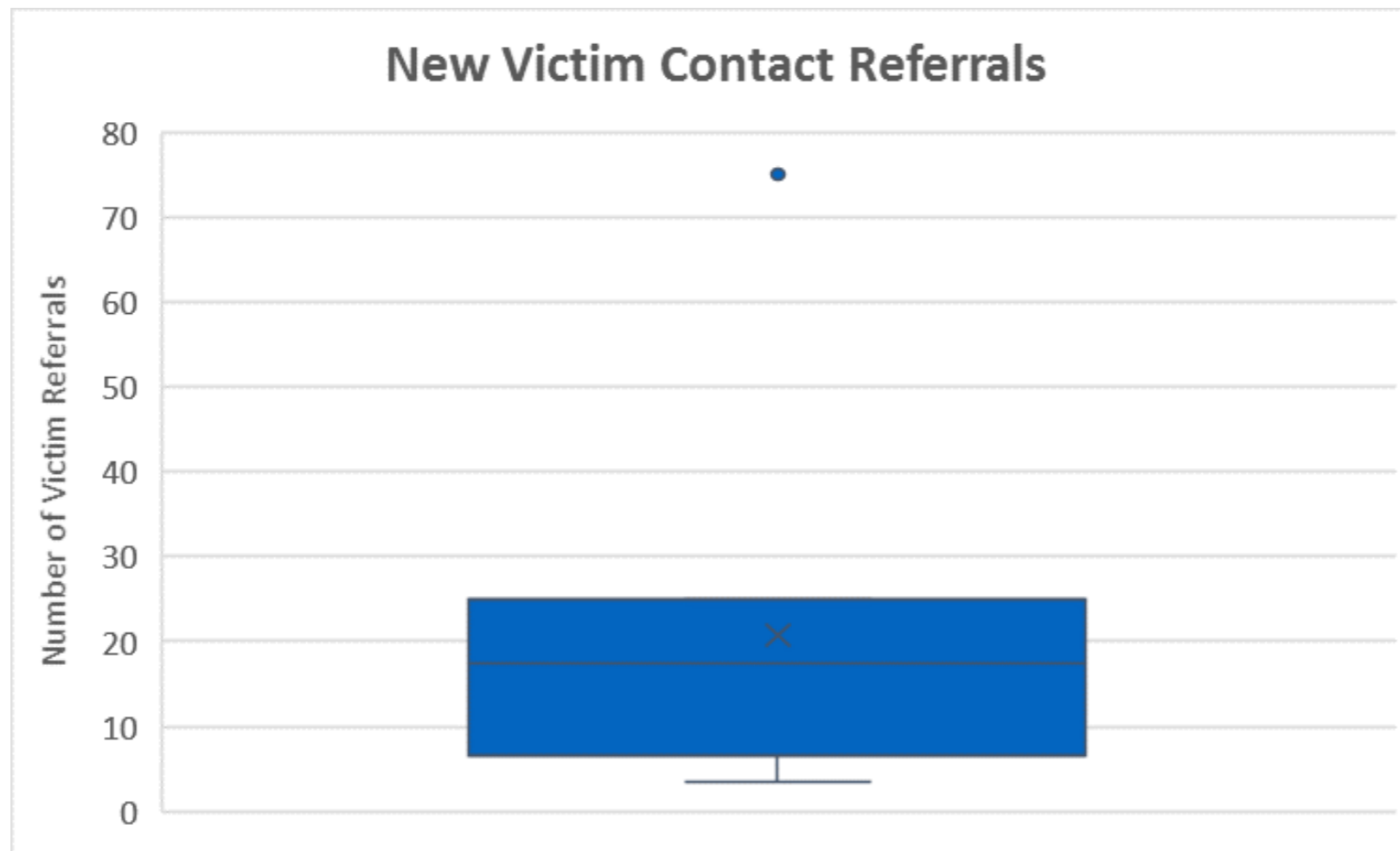
- Average Monthly Income (n=10\*)
  - Average: \$631
  - Range \$175 - \$3,167
  - Median: \$500



\*11 respondents, 1 case excluded due to missing data

# Victim Contact

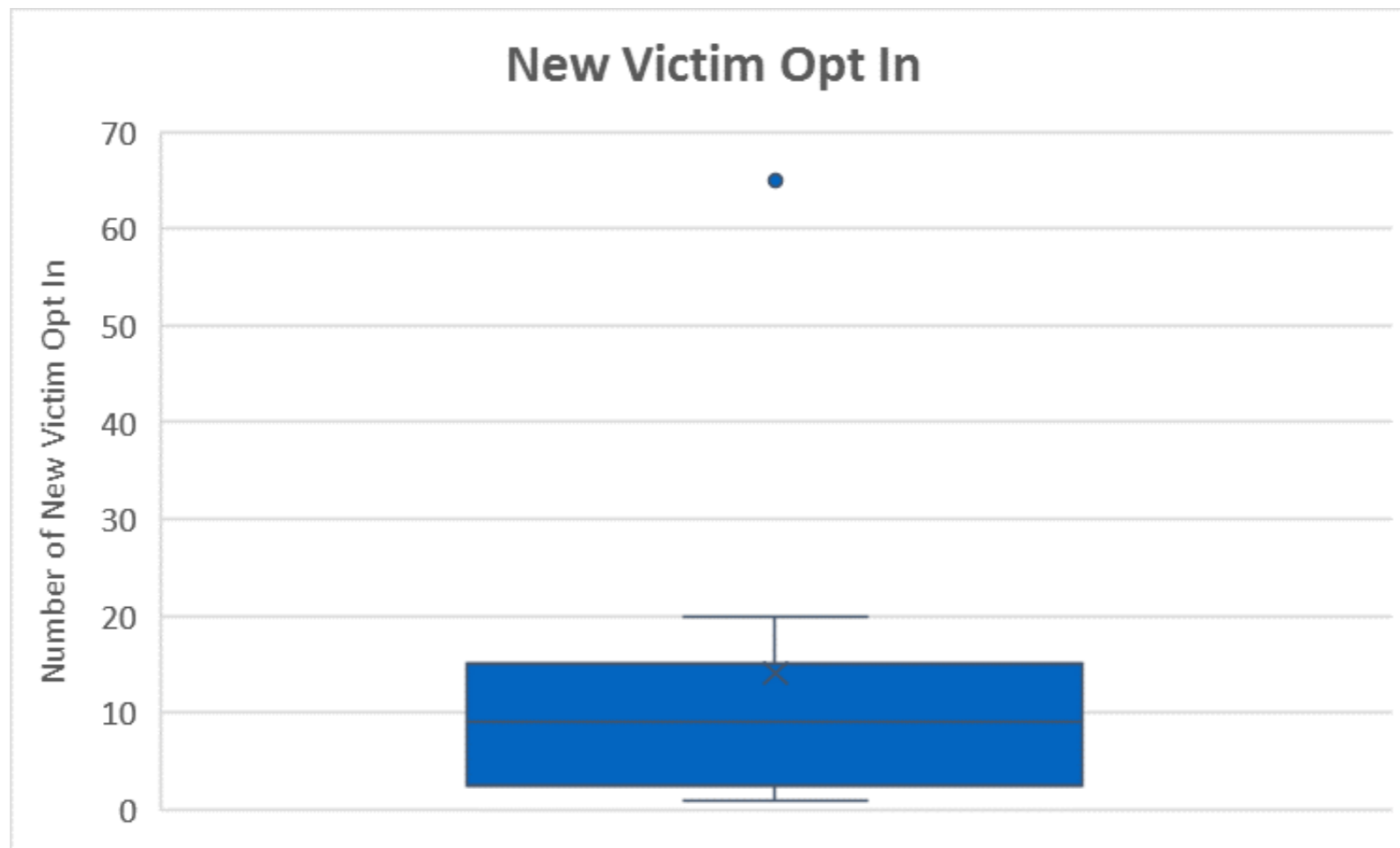
- Average New Victim Contact Referrals Per Month (n=10\*)
  - Average: 18.9
  - Range: 3 - 75
  - Median: 17.5



\*11 respondents, 1 case excluded due to missing data

# Victim Contact

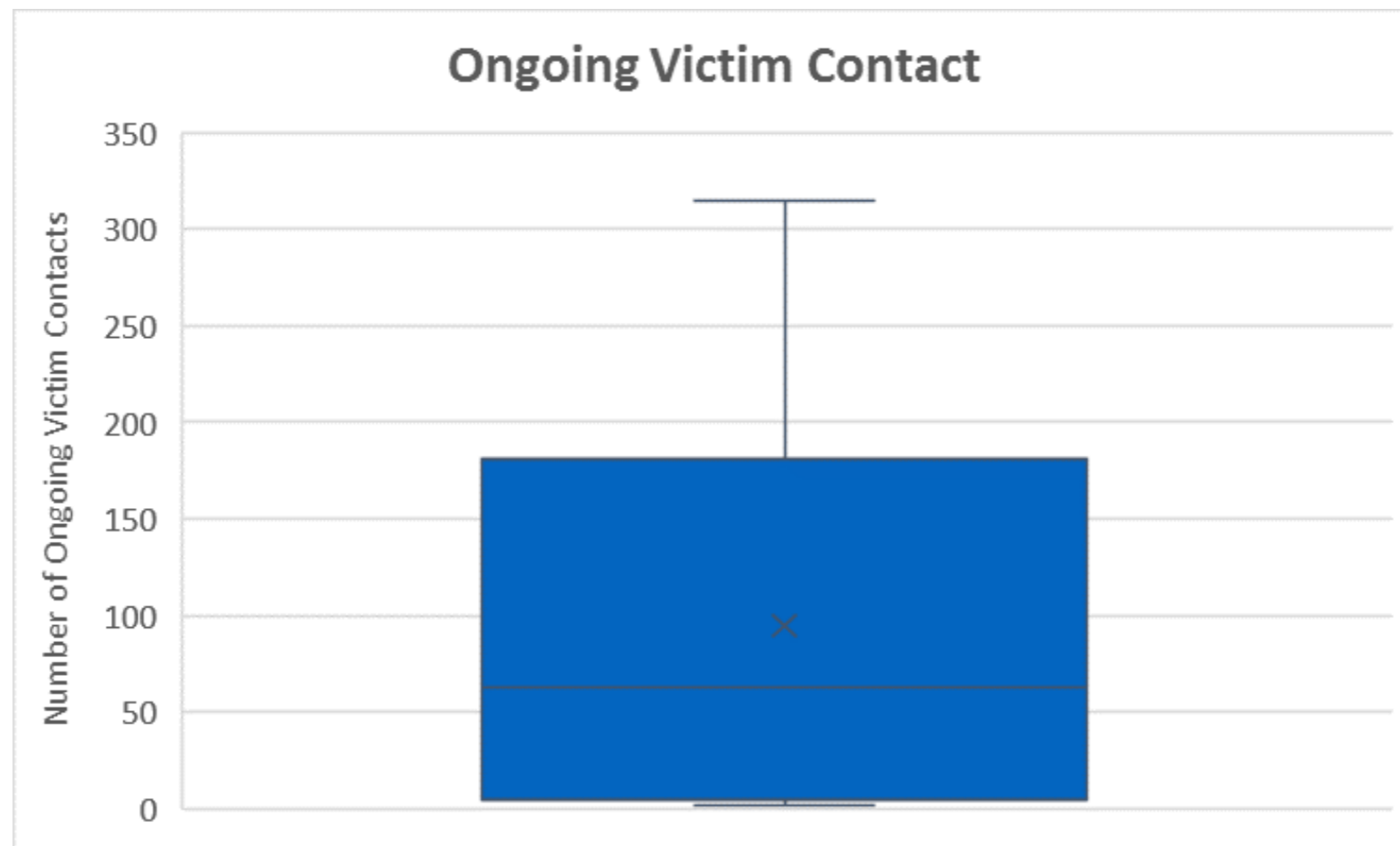
- Average New Victim Opt In (n=9\*)
  - Average: 14
  - Median: 9
  - Range: 1 - 65



\*11 respondents, 2 case excluded due to missing data

# Victim Contact

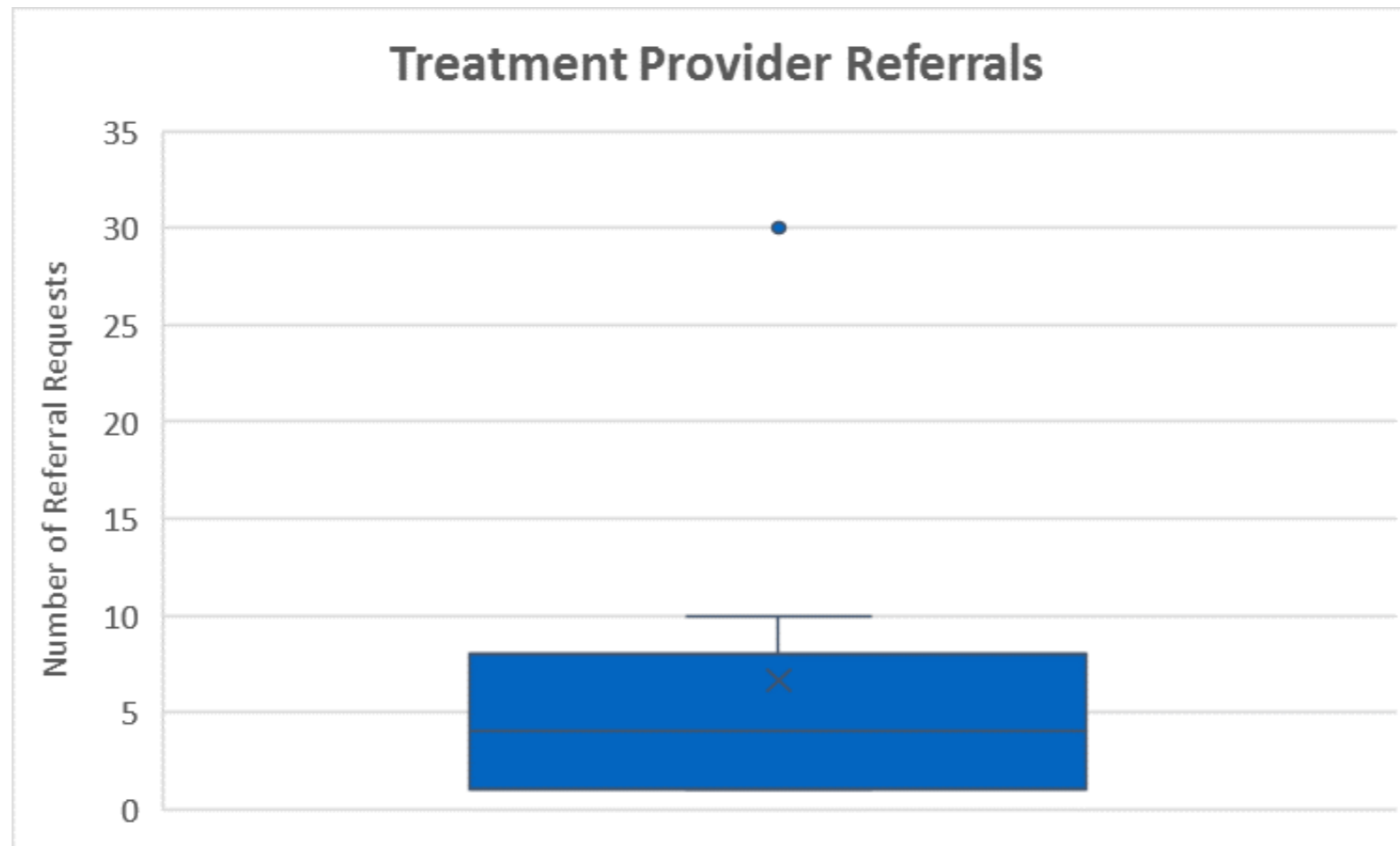
- Average Ongoing Contact (n=10\*)
  - Average: 94.5
  - Range: 2 - 315
  - Median: 65.2



\*11 respondents, 1 case excluded due to missing data

# Victim Contact

- Treatment Provider Contact Requests (n=9\*)
  - Average: 7.4
  - Range: 1 - 30
  - Median: 4.5

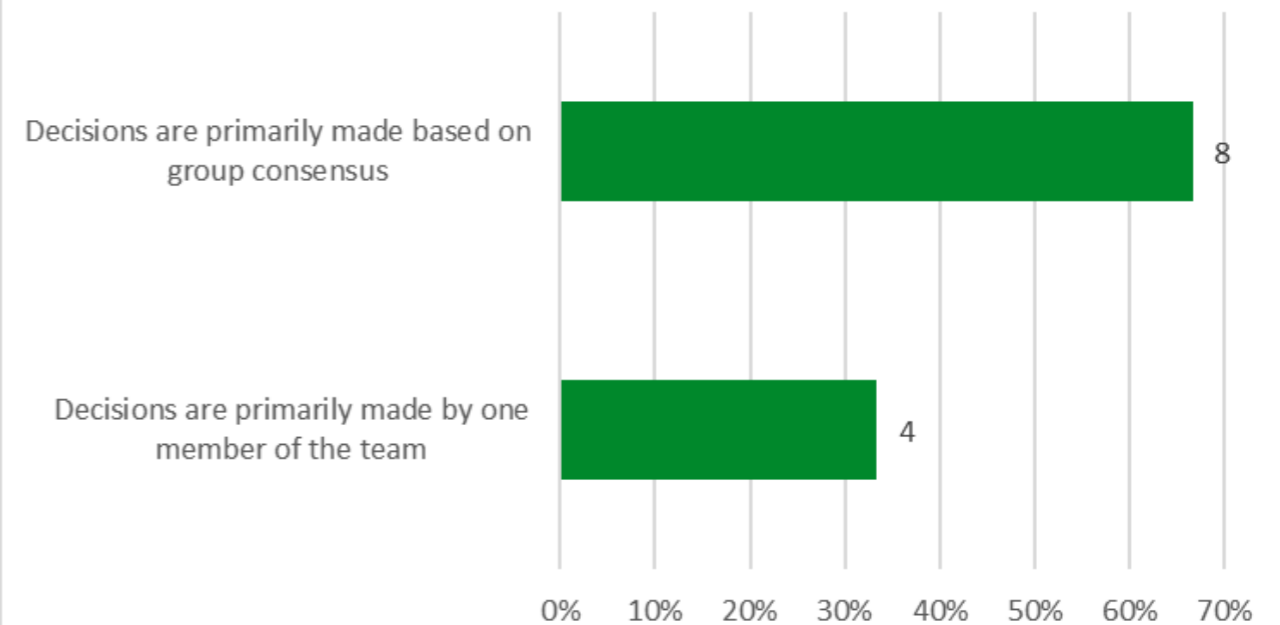


\*10 respondents, 1 case excluded due to missing data

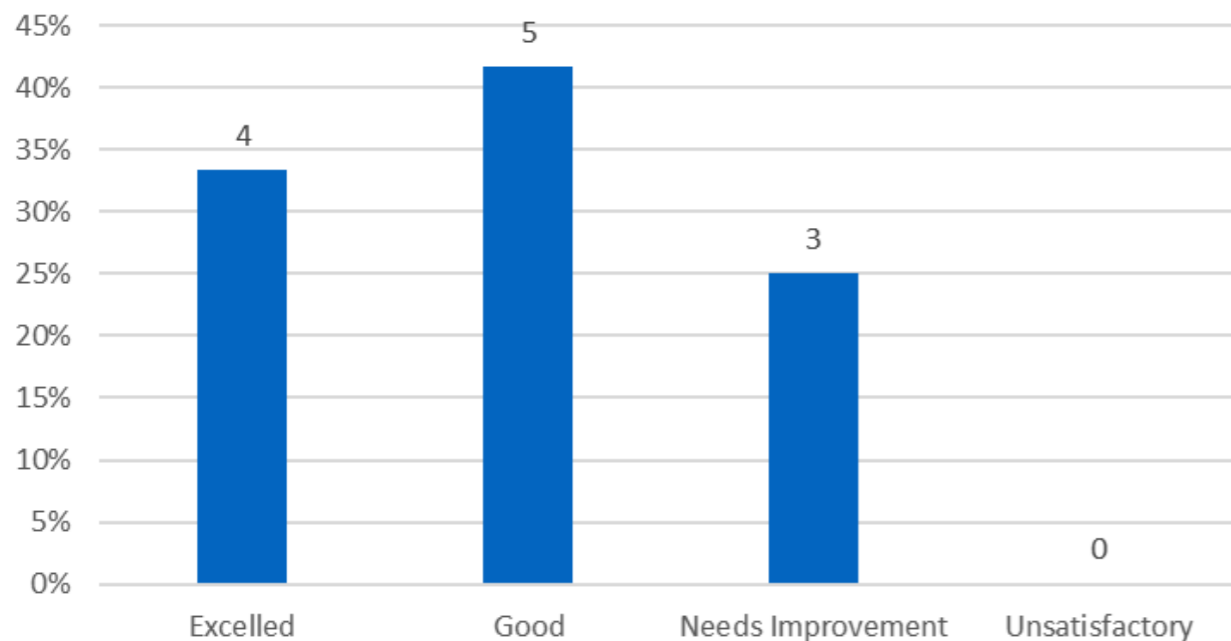
# MTT Process

- Experience with MTT Decision-Making (n=12)
  - 67% decisions made by group consensus
  - 33% decision made by one member of team

## Experience with Decision-Making (Consensus)



## Experience with Decision-Making (Overall)



- Experience with MTT Decision-Making (n=12)
  - 75% rated either Excellent or Good (33% and 42%, respectively)
  - 25% rated Needs Improvement
    - 100% indicated the Victim Advocate was left out of decision making process (n=2)

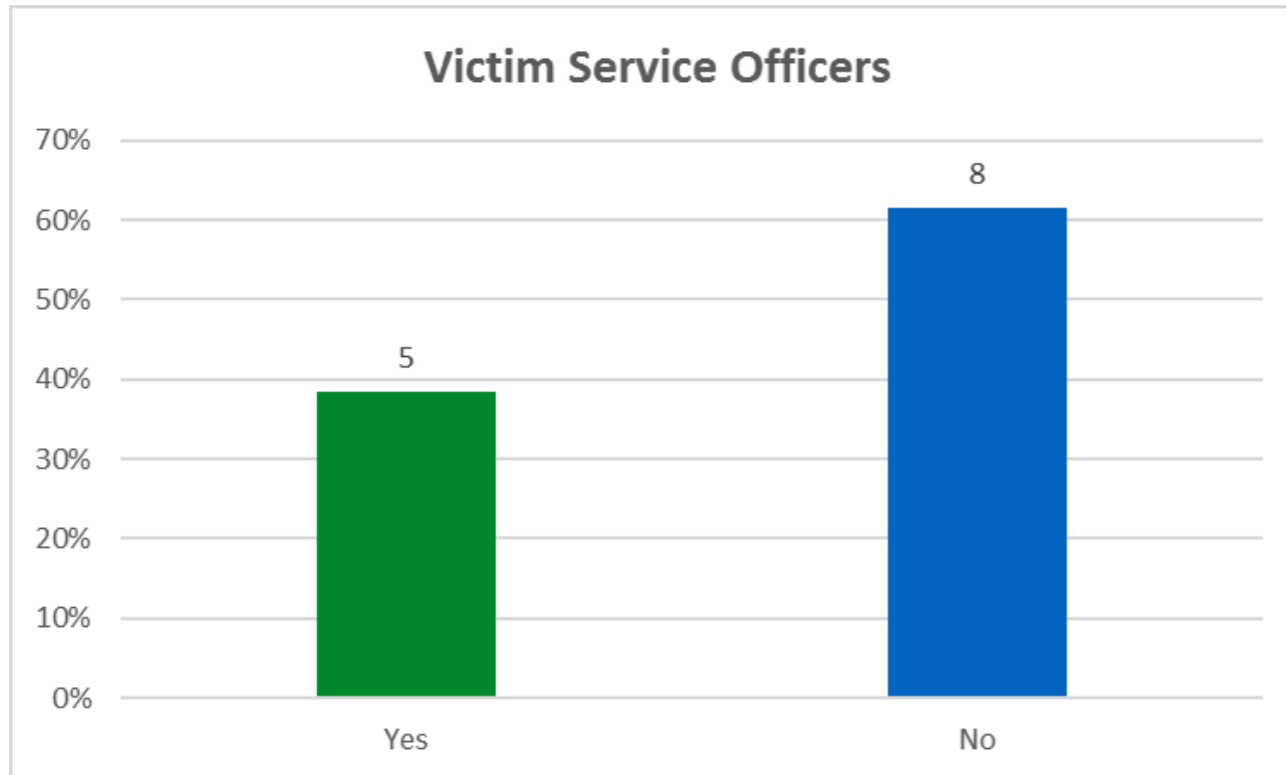
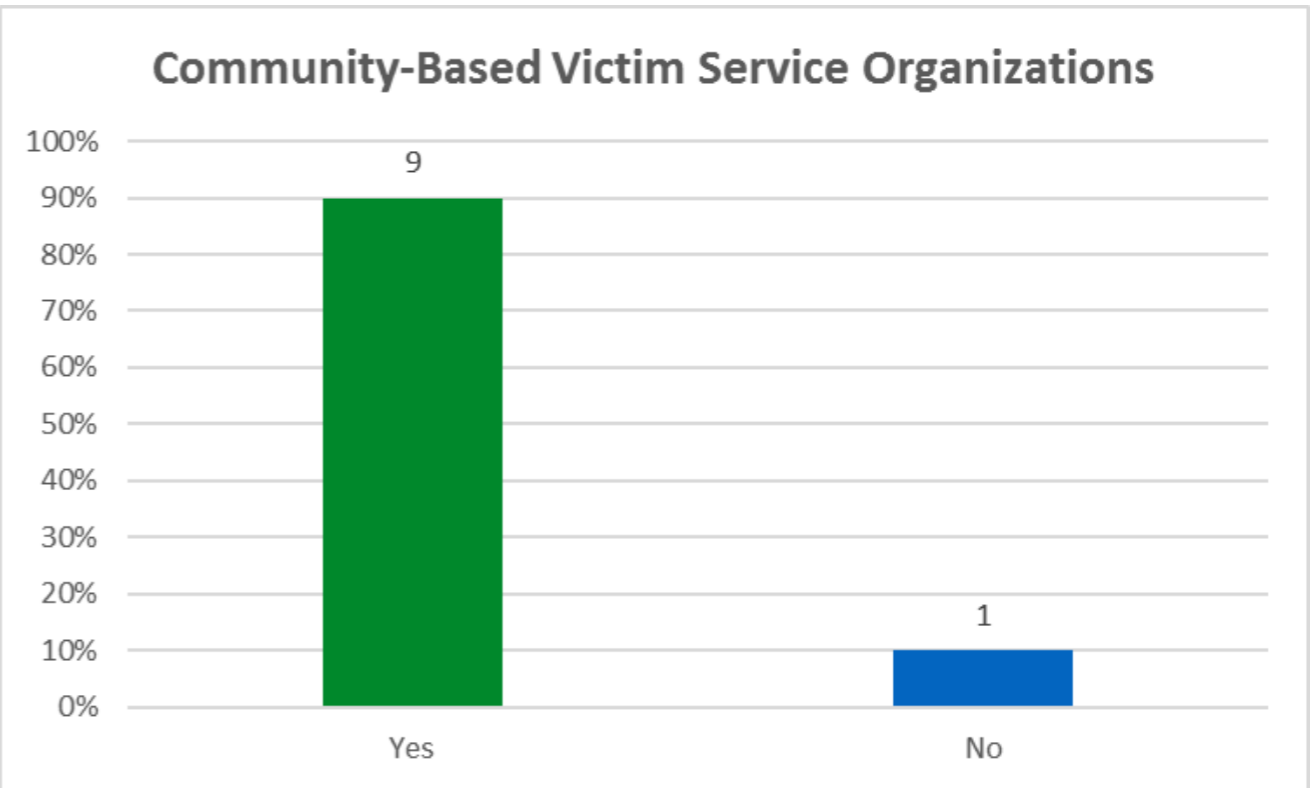
# *MTT Process*

- Experiences working with MTTs (n=6\*)
  - Positive: 3
  - Negative: 2
  - Mixed: 1
- General Comment: need more communication

\*8 respondents, 2 case excluded due to missing data

# MTT Process

- Collaboration with Community-Based Victim Service Organizations (n=10)
  - 90% Yes
  - 10% no

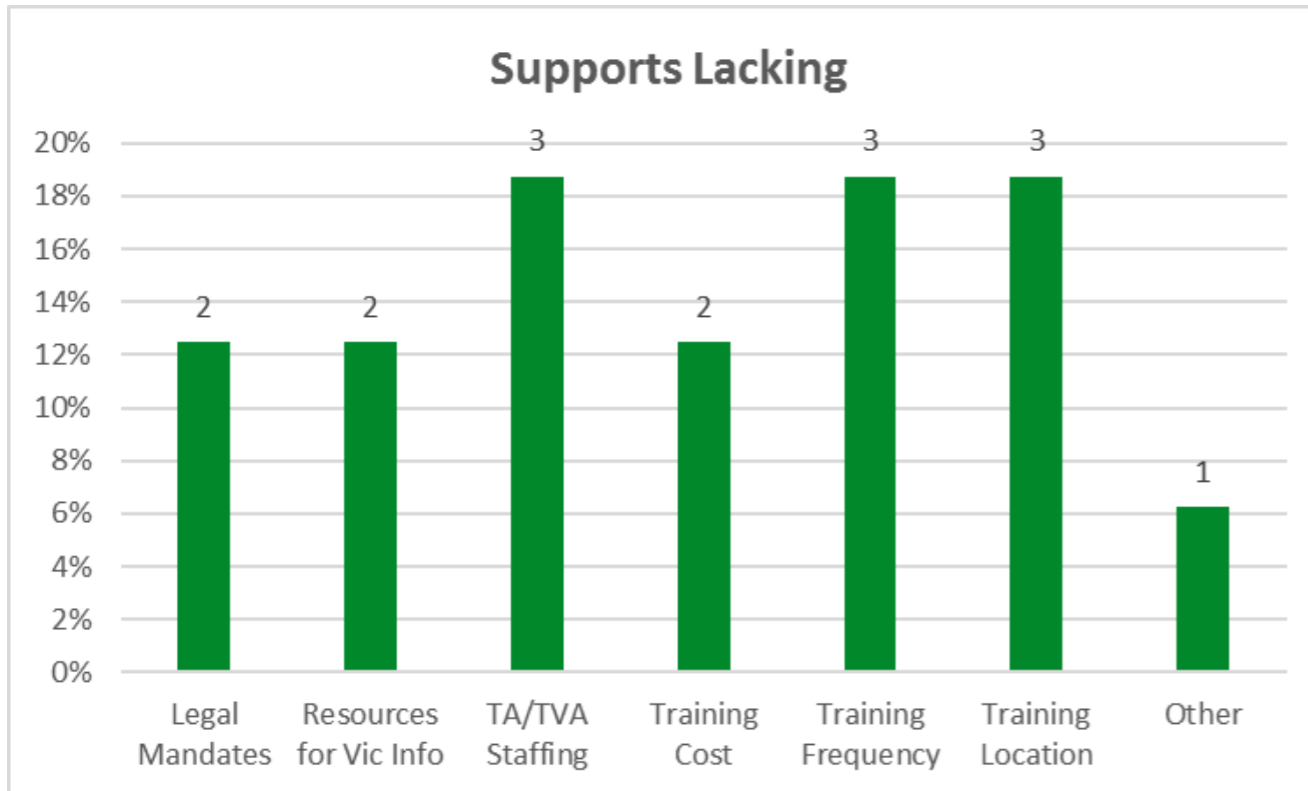
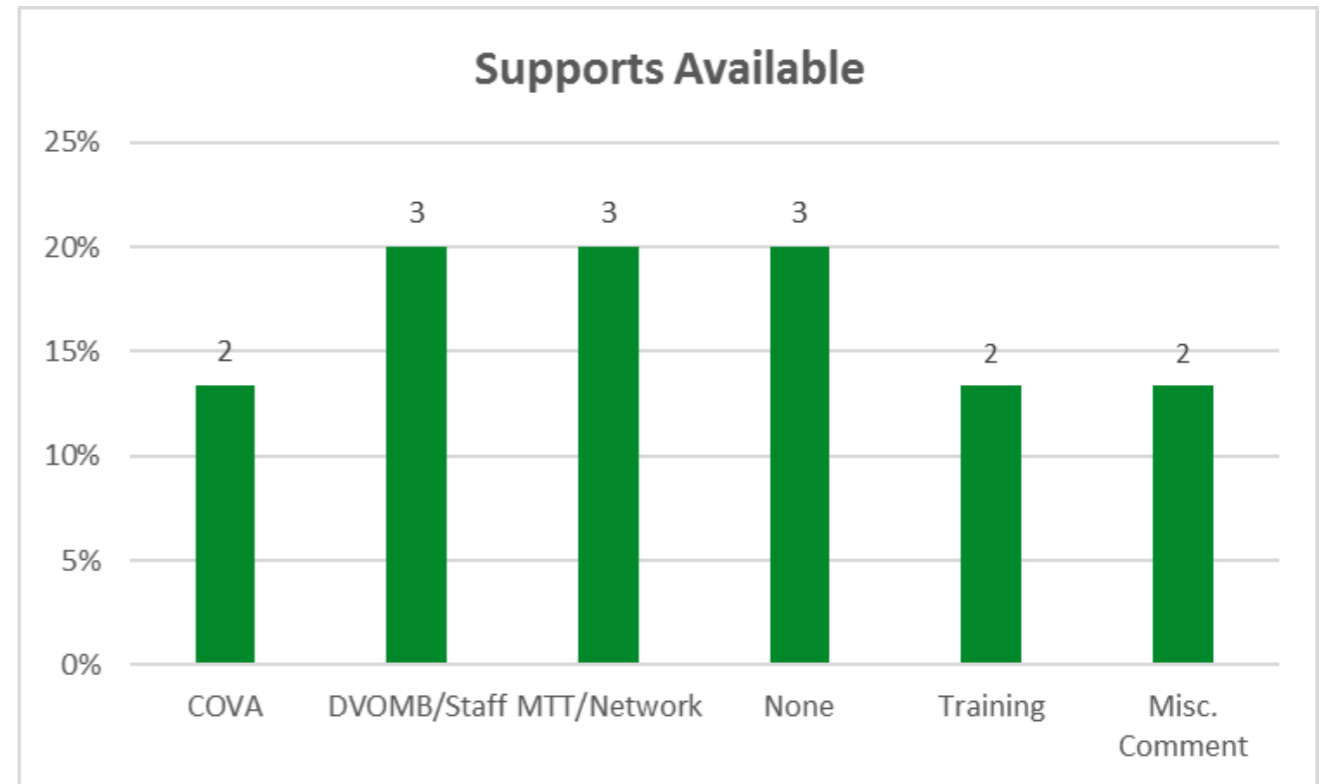


- Collaboration with Probation Victim Service Officers (VSOs) (n=13)
  - 62% No
    - Comments suggest probation is not interested in collaboration/information sharing
  - 38% Yes



# Feedback

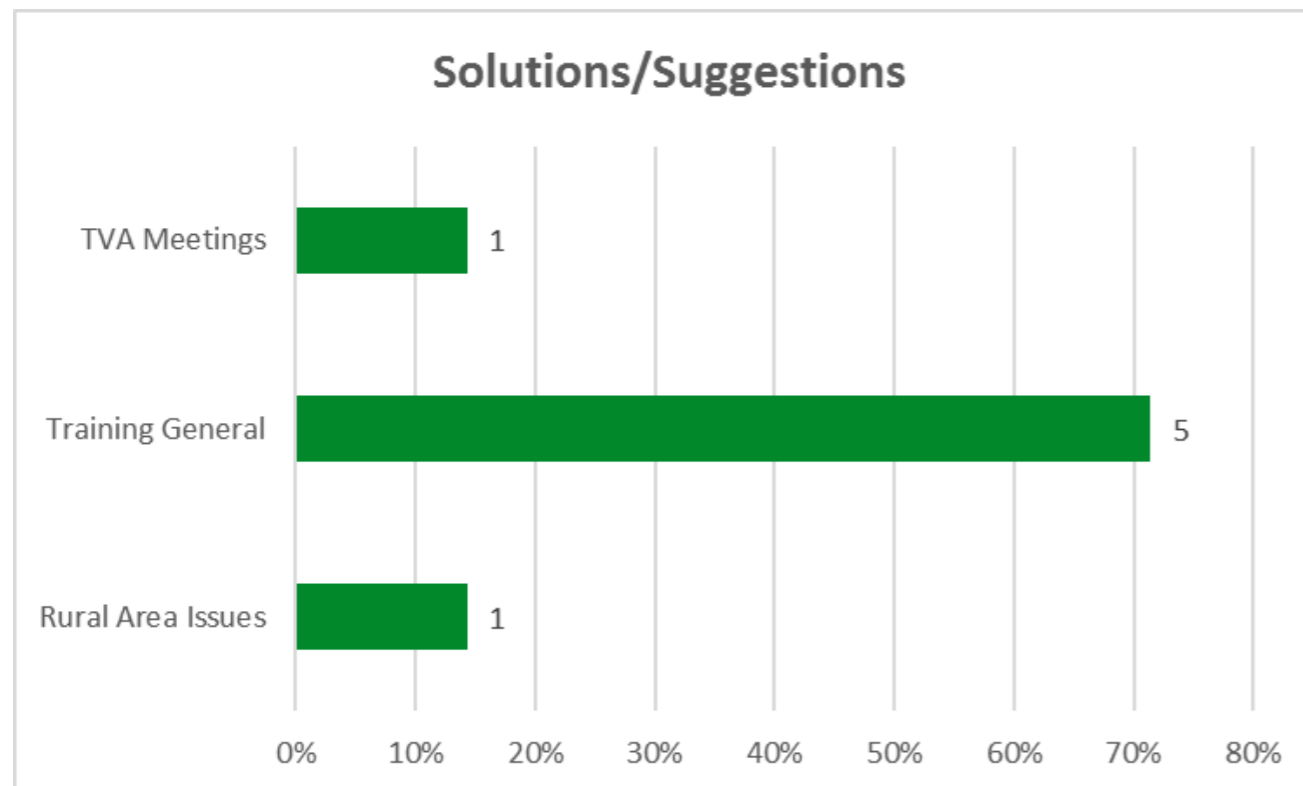
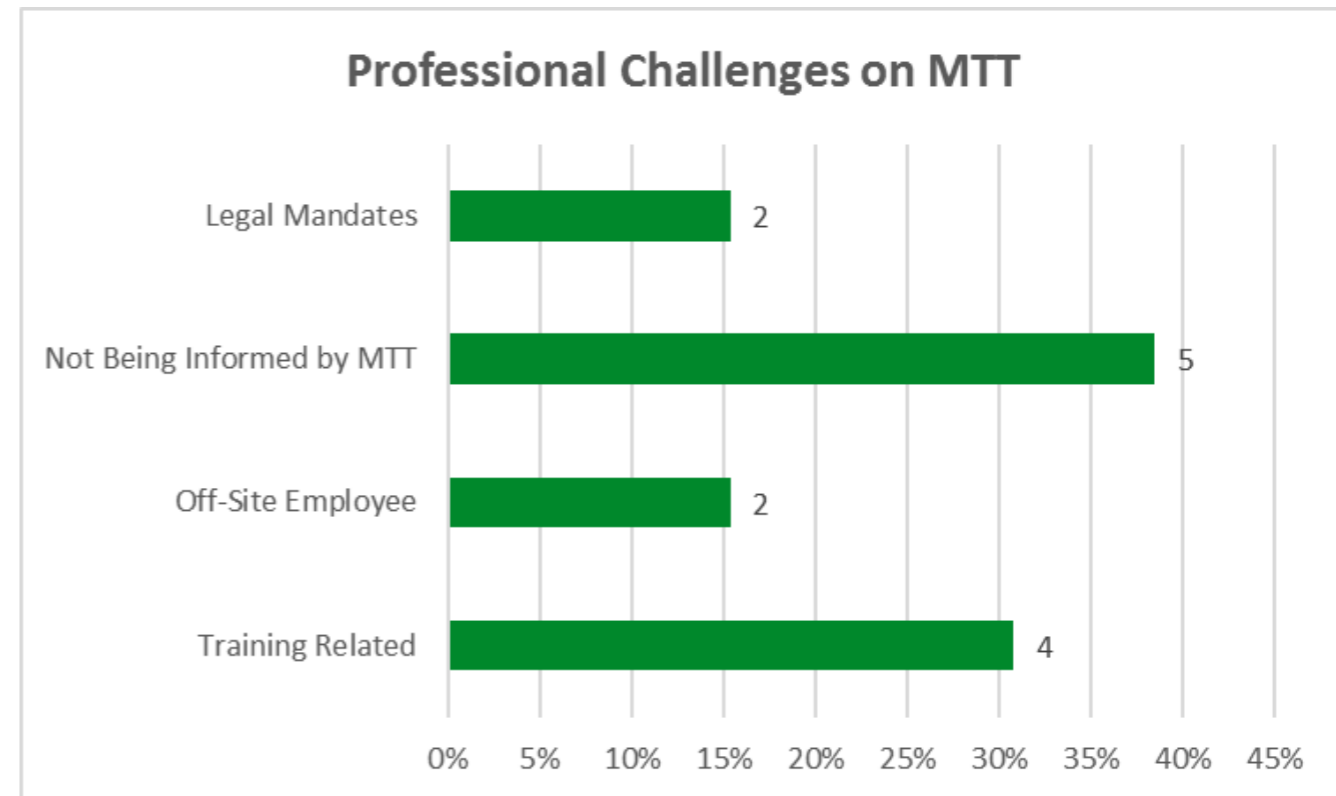
- Supports Available (n=11)
  - COVA
  - DVOMB/Staff
  - MTT/Network
  - Training



- Supports Lacking (n=13)
  - Legal Mandates
  - Resources to Access Victim Info
  - Technical Assistance/TVA Staffing Meetings
  - Affordable Training, Training Location (Rural), Training Frequency

# Feedback

- Professional Challenges on MTT (n=12, k=13)
  - COVA
  - DVOMB/Staff
  - MTT/Network
  - Training



- Solutions/Suggestions (n=8\*)
  - TVA Meetings for networking and staffing
  - Training
    - TVA Specific
    - Special Topics
    - MTT Specific
  - Address issues specific to rural areas